



## ***2021 Personal Care Home & Assisted Living Residence Best Practice Award***

**The Personal Care Home and Assisted Living Outstanding Caregiver Award** is sponsored by the Pennsylvania Assisted Living Association (PALA) and recognizes personal care and assisted living communities who create innovative programs or unique approaches to provide the best services possible to its residents, employees, guests, and local community.

**Nomination Guidelines:** One award will be presented annually at the awards ceremony held in conjunction with the PALA Annual Fall Conference. Personal Care Home and Assisted Living Residence communities that are PALA members in good standing are eligible to receive the award. Each community is limited to a maximum of one nominee per award per year.

All nominations must be submitted on this form along with a detailed description of the nominated best practice and at least two reference letters supporting this nomination. Some example areas where a community may have provided innovative care and exhibited a best practice include, but not limited to the following:

- Resident care;
- Managed resident services (transportation, activities, housekeeping, security, maintenance, and dining services);
- Staff recruitment and retention;
- Utilization and support of volunteers; and
- Community outreach programs.

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**Questions? Please call (717) 695-9734**

**Nomination Deadline: July 31, 2021**

**Return completed nomination forms and supporting documents to:**

Fax to: (717) 695- 9735 | E-mail to: [janet@pala.org](mailto:janet@pala.org)

(Subject: Keystone Awards Best Practice Award)



**2021 Personal Care Home &  
Assisted Living Residence**

***Best Practice Award***

**Nomination Form**

**Nomination Deadline: July 31, 2021**

Return completed nomination form and supporting documents to:

Fax to: (717) 695- 9735 or Email to: [janet@pala.org](mailto:janet@pala.org) | Subject: Keystone Awards Best Practice

Nominated Best Practice Title: \_\_\_\_\_

Description of Best Practice: \_\_\_\_\_

PALA Member Community: \_\_\_\_\_

Community Address: \_\_\_\_\_

\_\_\_\_\_

Contact at Community for Best Practice: \_\_\_\_\_

Contact E-mail: \_\_\_\_\_ Contact Telephone: \_\_\_\_\_

Nominator: \_\_\_\_\_

Nominator Email: \_\_\_\_\_ Nominator Telephone: \_\_\_\_\_

**Checklist for PALA Best Practice Nomination:**

- Completed Nomination Form.
- Nominee's Resume or overview of employment history with listing of licenses/certifications held.
- Up to two (2) letters of reference for the nominee.
- MUST BE INCLUDED;** Detailed description and documents for the Best Practice that include answers to the following questions:
  - How long has the best practice been in place at the community?
  - How does it reflect person-centered values and resident rights?
  - Does this best practice improve the quality of care for residents?
  - Are their documented outcomes that support the best practice?
  - Is there the ability to implement this best practice at other PALA member communities?