

REGIONAL CONGREGATE CARE ASSISTANCE TEAMS (RCAT) CALL CENTERS

The Regional Congregate Care Assistance Teams (RCATs) were created to provide operational and administrative support to long term care facilities (LTCF) to prevent and respond to COVID-19 outbreaks. The RCATs are available to prevent, prepare for, and respond to coronavirus to protect residents in nursing homes, personal care and assisted living facilities.

Facilities are encouraged to contact their RCAT by calling the telephone number below that corresponds to the counties in which your facility is located. Regional Call Centers will be available to provide direct support and assistance 24/7.

RCAT Health System Call Centers		
Health System	Counties Covered	Telephone Numbers
UPMC	Clarion, Fayette, Greene, Somerset, Venango	412-648-6714
Allegheny Health Network (AHN)	Armstrong, Beaver, Clearfield, Indiana, Jefferson	866-496-1766
UPMC/AHN	Allegheny, Butler, Cambria, Lawrence, Mercer, Washington, Westmoreland	412-648-6714 or 866-496-1766
LECOM Health	Cameron, Crawford, Elk, Erie, Forest, McKean, Warren	814-451-1595
Thomas Jefferson University/Mainline Health	Berks, Delaware, Montgomery, Philadelphia*, Schuylkill	215-395-8548
Geisinger	Bradford, Carbon, Centre, Clinton, Columbia, Lackawanna, Lehigh, Lycoming, Luzerne, Monroe, Montour, Northampton, Northumberland, Pike, Potter, Snyder, Sullivan, Susquehanna, Tioga, Union, Wayne, Wyoming	570-271-6009
University of Pennsylvania/ Temple University Hospital	Bucks, Chester, Lancaster, Philadelphia*	215-707-1300
Penn State Health	Adams, Bedford, Blair, Cumberland, Dauphin, Franklin, Fulton, Huntingdon, Juniata, Lebanon, Mifflin, Perry, York	717-265-8577

***Philadelphia county is split as follows:**

Thomas Jefferson University/Mainline Health - Bustleton, Cedarbrook/Mt. Airy, Center City, Chestnut Hill, East Falls, East Germantown, East Passyunk, Fairmount, Frankford, Germantown, Girard Estates, Kensington, Old City/Center city, Penny Pack, Penny Pack Park, Point Breeze, Rhawnhurst, Somerton and West Torresdale.

University of Pennsylvania/ Temple University Hospital - East Oak Lane, Fairmount, Fox Chase, Kingsessing, Ogontz, Olney, Overbrook, Roxborough, Tioga/Hunting Park, West Mount Airy, West Phila and Wynnefield.